



TERMS AND CONDITIONS

Coople's Elf Season

The organizer of this competition is Coople (Switzerland) Ltd. By participating in Coople's Elf Season, you fully agree and accept the terms and conditions outlined below. The competition will run between November 20th, 2024 8 am – December 20th, 2024 8 am. Winners will be selected at random. CHF 500.- (6x) and Wishcard vouchers in the value of CHF 150.- (4x) will be awarded to Cooplers who meet the entry criteria below. Participation is voluntary and free of charge.

Winner criteria:

- You are an employee registered with Coople.
- **You have filled in the entry form** to participate in the competition. All your shifts during the period of the competition count, even if you don't fill in the entry form until after your first shift.
- You have completed at least 1 shift between **November 20th 2024 – December 20th 2024 8 am**.
- You do not have any strikes at the end of the competition on 20th December 2024. Strikes are applied when you cancel a shift with less than 24 hours' notice, or don't attend without letting us know (no show). If you have strikes, you are still eligible to win by removing all strikes before the end of the competition on 20th December 2024. [Learn how to remove strikes.](#)
- You have zero record of lateness throughout the duration of the competition (unless you can provide reasonable justification).
- You have achieved an average star rating of at least 3 stars.
- You have an active profile as of 20th December 2024.

Registered participants who do not meet all of the criteria above are not eligible to win.

Entries should only be made by Cooplers who meet the criteria above - registrations through third parties, agencies or automated means (e.g. scripts and macros) will not be accepted and will prevent the entrant from participating in future contests. Entries that do not meet the conditions will be disqualified.

Cooplers may complete several work assignments (shifts) at different locations in one day. Each shift counts towards Coople's Shiftmas Season. The minimum duration of assignments is 4 hours.

The maximum working hours permitted by labour law must not be exceeded and the legally prescribed breaks must be observed. Do not overwork yourself!



How to remove strikes from your account:

- If you have strikes on your account, you'll need to remove them before the competition ends to be eligible to win during Coople's Elf Season.
- To remove a strike, you'll need to work eight shifts in a row without receiving any further strikes. The eight shifts can be completed over any period; however, you must have zero strikes by the end of the competition at 8 am on December 20th 2024.
- If you have strikes and they are removed before the end of the competition at 8 am on December 20th 2024, all of your completed shifts (between the period **November 20th 2024 – December 20th 2024**) will count towards your competition entry total. You will not lose any entries if your strikes are removed.

Read more about our general cancellation and strike policy [here](#).

Identification and notification of winners

The Coople marketing team will randomly select the 6 Coople Elves on December 20th, 2024, after 8am and contact them within the same day to arrange the delivery of prizes. The 4 winners of the weekly mini rewards (CHF 150 Wishcard Vouchers) will be chosen every week during the campaign, with one winner announced each Wednesday during the campaign (27.11./04.12./11.12./18.12.). Coople reserves the right to publicly announce the winners via social media channels (e.g., using first name and surname initials format such as Sample M.). Facebook and other social media platforms are not affiliated with this campaign.

Other conditions:

- Coople reserves the right to end this competition at any time at its discretion.
- Coople accepts no liability for any transmission errors, loss of data, in particular in the course of data transmission and other service disruptions as a result of technical defects.
- Coople reserves the right to exclude participants from the competition due to false information, manipulation or the use of unauthorized ads.
- No correspondence will be entered into about the competition – apart from the notification of the winner. All decisions of Coople and the jury appointed by Coople are final and are not substantiated. Legal resource is excluded.
- Swiss law is exclusively applicable to these conditions of participation as well as to the competitions. The courts at the registered office of Coople (Switzerland) Ltd. shall have exclusive jurisdiction over all disputes relating to these conditions of participation.
- Coople reserves the right to change or discontinue the Contests or their procedure (including these Conditions of Participation) at any time without separate notification of the participants and/or to replace the prizes if this should be necessary due to unforeseeable external circumstances. Coople disclaims any liability in such cases. There will be no cash payment or exchange of prizes.
- **Free participation:** Participation in this competition does not require any work. Click on the button below and fill in the form. Thereby you automatically take part in our draw to win.

Free participation

Limitation of liability

Coopele has organised this competition in good faith and cannot be held liable for damages of any kind and origin related to the participation in this contest, including the allocation of prizes and the subsequent consumption, redemption or use of the prizes themselves.